



OUR MISSION

Reducing the barriers and burdens
people in poverty experience by
increasing access to essential needs.

NEED ASSISTANCE WITH YOUR WINTER HEATING BILLS?

The 2026-27 Low-Income Home Energy Assistance Program (LIHEAP) can help eligible households stay safe and warm in the winter by providing financial assistance with home heating bills and protection from disconnection until April 1st, 2027.

IMPACT serves Boone, Jasper, Marion, Polk & Warren Counties in Iowa.



ELIGIBILITY

Your household may be able to receive a one-time payment to your utility provider if you meet income guidelines and provide the required documentation for your household.

Household Size	Annual Gross Income
1	\$31,920
2	\$43,280
3	\$54,640
4	\$66,000
5	\$77,360
Add \$11,360 for each additional household member	

DOCUMENTS

1. Social Security Cards for all household members.

- We can also accept: Birth Certificates, Unexpired Iowa Driver's License/Real ID, Passports, Tax Returns, or I-94 plus a verbal of your social number.

2. Income Documentation for all household members 18+ from either...

- The most recent 30 days **OR**
- Previous years' Annual Income via W-2s or Tax Returns

3. Most Recent Utility Bills for Heat AND Electric Vendors

TO APPLY



ONLINE

Scan the QR Code and click the APPLY ONLINE button at the top of the page.



OVER THE PHONE

Scan the QR Code and click the SCHEDULE APPOINTMENT button at the top of the page to schedule online, or call 515-518-4770 to schedule over the phone.



IN PERSON

For Boone, Polk, & Warren Counties:
Scan the QR Code and click the SCHEDULE APPOINTMENT button at the top of the page to schedule online, or call 515-518-4770 to schedule over the phone.
For Jasper & Marion Counties:
Call 515-518-4770 to schedule over the phone.



BY MAIL

Scan the QR Code to visit our website. On this page, you can download a paper application. To request one be mailed to you, call 515-518-4770 or email info@impactcap.org.

UPCOMING EVENTS IN MARION COUNTY

Throughout the 2026-27 Low-Income Home Energy Assistance Program (LIHEAP) season, the IMPACT team will be available at various partner locations in Marion County to accept applications from households that would like to apply in person*.

Call 515-518-4770 or email info@impactcap.org to schedule your appointment.



KNOXVILLE PUBLIC LIBRARY

THURSDAY, OCTOBER 1ST, 2026

213 E Montgomery St, Knoxville, IA 50138

10:00 AM - 3:00 PM

Appointments Available 10:00 AM - 12:00 PM

Open to walk-in applications starting at 1:00 PM

PELLA PUBLIC LIBRARY

THURSDAY, OCTOBER 8TH, 2026

603 Main St., Pella, IA 50219

10:00 AM - 3:00 PM

Appointments Available 10:00 AM - 12:00 PM

Open to walk-in applications starting at 1:00 PM

WEBB SHADLE PUBLIC LIBRARY

MONDAY, OCTOBER 12TH, 2026

301 W Dallas St, Pleasantville, IA 50225

10:00 AM - 3:00 PM

Appointments Available 10:00 AM - 12:00 PM

Open to walk-in applications starting at 1:00 PM

KNOXVILLE PUBLIC LIBRARY

THURSDAY, OCTOBER 22ND, 2026

213 E Montgomery St, Knoxville, IA 50138

10:00 AM - 3:00 PM

Appointments Available 10:00 AM - 12:00 PM

Open to walk-in applications starting at 1:00 PM

CROSSROADS OF PELLA

THURSDAY, OCTOBER 29TH, 2026

1554 Broadway St, Pella, IA 50219

9:00 AM - 3:00 PM

Appointments Available 9:00 AM - 12:00 PM

Open to walk-in applications starting at 1:00 PM

Please be aware that to apply early in the month of October, someone in your household must meet **one or more of the following criteria:**

- **Elderly (60+)**
- **Disabled**
- **Experiencing a utility related emergency**
 - **disconnect notice or disconnected utilities**
 - **past due payment arrangement**
 - **Low or Empty Propane**
 - **Non-Working Furnace**

***Home visits are also available for those that qualify!**

In need of transportation to one of these events? Call HIRTA: 877-686-0029

515-518-4770

info@impactcap.org

www.impactcap.org